

CITY OF WILLIAMSPORT  
PUBLIC NOTICE

Americans with Disabilities Act (ADA)

The City of Williamsport does not discriminate on the basis of disability in its services, programs, or activities.

**Employment:** The City of Williamsport does not discriminate on the basis of disability in its hiring or employment practices and complies with the ADA title I employment regulations.

**Effective Communication:** The City of Williamsport will, upon request, provide auxiliary aids and services leading to effective communication for people with disabilities, including qualified sign language interpreters, assistive listening devices, documents in Braille, and other ways of making communications accessible to people who have speech, hearing, or vision disabilities.

**Modifications to Policies and Procedures:** The City of Williamsport will make reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy programs, services, and activities. For example, people with service animals are welcomed in the City of Williamsport offices, even where pets and other animals are prohibited.

**Requests:** To request an auxiliary aid or service for effective communication, or a modification of policies or procedures contact Janice Frank, [cityclerk@cityofwilliamsport.org](mailto:cityclerk@cityofwilliamsport.org) or 570-327-7504 as soon as possible, preferably 14 days before the activity or event.

Complaints: A citizen complaint report is available on the City's website:  
Web form for direct submission through website:

<https://www.cityofwilliamsport.org/government/ada-citizen-complaint-report/>

Printable form:

<https://www.cityofwilliamsport.org/wp-content/uploads/2021/08/Citizen-Complaint-Report.pdf>