

CITY OF WILLIAMSPORT, PA RESOLUTION

RESOLUTION # 9373

DATE 10-13-22

TITLE

Resolution to Approve Global Data Consultants, LLC to Provide Information Technologies Services

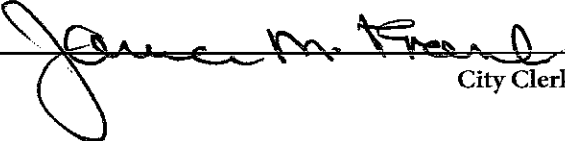
WHEREAS, The City Council of the City of Williamsport desires to enter into an agreement with Unitrends to continue to provide a backup/recovery solution for a period of 12 months.

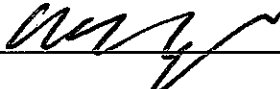
WHEREAS, the scope of services will provide under the terms of the GDC Information Technology Services Agreement and this Statement of Work

WHEREAS, BE IT FURTHER RESOLVED that the City of Williamsport has selected GDC to perform professional services for ongoing support and enhancements to Customer's network and computer infrastructure, and the services that will be included are listed in the agreement.

NOW THEREFORE, BE IT HEREBY RESOLVED, that the Williamsport City Council of the City of Williamsport accepts the agreement and the appropriate City Officials are hereby authorized to execute the attached agreement.

Approved


City Clerk


President

I. SCOPE OF SERVICES

This section describes the Services that **Global Data Consultants, LLC (GDC)** will provide under the terms of the GDC Information Technology Services Agreement (ITSA) and this Statement of Work (SOW).

City of Williamsport (Customer) has selected GDC to perform professional services for ongoing support and enhancements to Customer's network and computer infrastructure. Services that will fall under this statement of work are:

1. Routing, switching and firewall expertise
2. Server operating system and associated application support
3. E-mail application services
4. Desktop/Laptop technical services
5. Server technical services
6. Training and knowledge transfer
7. Network cabling projects
8. Application Support Services
9. Telephony Support

Normal Business Hours -- 8:00am to 5:00pm Monday through Friday, excluding GDC scheduled holidays.
After Hours/On-Call Service -- GDC will provide After Hours support for times not specified as Normal Business Hours. The fee for utilizing GDC's After Hours support is \$200 per hour. After Hours support will be billed in one half (1/2) hour increments with a minimum charge of one (1) hour to engage this service.

II. CHARGES

The current offering on blocks of time and their associated rate/costs are listed below.

Please select your invoicing preference. Payment is due as specified in the invoice.

*50 Hour Block - Prepaid Invoicing

**Rate \$123/hr

Total Cost - \$6,150

*100 Hour Block - Prepaid Invoicing

**Rate \$120/hr

Total Cost - \$12,000

Time and Material - Monthly Invoicing

Support Rate \$125/hr

***Hours must be used within one (1) year from date of signing.**

****To receive the discounted rate, payment is due by the due date stated on the invoice.**

Block of Hour overages will be invoiced monthly, at the standard Time & Material rate.

Travel incurred for a Block of Hour customer will be logged one way and deducted from the block of hours balance.

Travel incurred for a Time & Material customer will be logged one way and invoiced on a monthly basis.

Agreed To:

Global Data Consultants, LLC

Alan Estes

Date

IN WITNESS WHEREOF, this Agreement has been executed by the duly authorized representatives of the parties as set forth below, as of the last date set forth below:

_____ By: _____

Name: Deuk Naughtin

Title: Mayor 10/13/22

Name: Margaret J. Woodring

Title: Controller 10/14/22

Name: James M. Frank